

# FAQs for Owl Furniture and ErgoPro

## Who is Owl Furniture?

We are an ergonomic furniture company on the Down East coast of Maine. Founded by renowned furniture designer and maker Geoffrey Warner, Owl Furniture's mission is to combine imaginative design, craftsmanship, and smart production practices with the science of human scale ergonomics. The end results are unique and beautiful furniture solutions supporting healthy and contemporary lifestyles.

Our passion for creating great furniture extends to the way we do business. We believe strongly in contributing to our community and world through relationship building with employees, vendors and customers, while a deep sense of the need for sustainability and environmental best practices guides the business.

## Ok, What's an ErgoPro?

The proven popularity of our handcrafted Owl Furniture line of stools led us to explore ways to make the unique and healthy ergonomic design and features available to a broader market. The result is ErgoPro, an affordable seating solution with scalable production options.

## How is the ErgoPro made:

The ErgoPro seats are made right here in Maine using a highly engineered injection molded process that assures strict quality control. The materials are 100% post-consumer recycled plastic and wood composite mix. The seats are then assembled with component parts from leading suppliers in the industry. The seat is BIFMA tested and US Ergonomic approved. The pistons have a weight strength of 350#.

## Options – colors and sizes:

Two heights. Four colors.

The regular ErgoPro adjusts from 18"-24" in height and the tall ErgoPro adjusts from 20"-30" and comes with an adjustable footring. Both models are offered with a choice of four colors: Blue Moon, Cabernet, Natural and Go Green. All supports are black or silver. Any variety can have stationary feet or rolling casters.

## Pricing structure:

We offer a competitive pricing structure for direct sales and a volume structure for resale accounts. [Contact us for details.](#)

## Shipping:

Shipping is promptly and efficiently handled through our fulfillment center, again, right here in Maine.

## How about a Warranty? Returns?

Our warranty against defects/failure covers normal interior use for five years.

We've never had a return (yup, customers love their ErgoPros) but in the event a return is required for a valid reason, we'll accept returns up to 30 days after purchase (buyers pay shipping). Contact us before returning items, of course.